



Environmental Policy

Environmental protection and sustainability are some of the main operating pillars of GOLDEN Hotels & Resorts Group of Companies. GOLDEN Hotels & Resorts comply with all regulations, legislation and approved codes of practice relating to the processes and activities which the company undertakes.

Our policy aims not only in the harmonisation with the relative national legislation and the prevention of pollution of environment, but also in the continuous improvement of environmental achievements of hotels in a combination with the surveillance and reduction of all environmental pressures that emanates from the activities of our hotel units.

We particularly aim to:

- ❖ Implementation of actions for energy saving, reduction of water consumption, proper management of wastewater produced and reduction and proper management of solid waste produced.
- ❖ Maintenance of good quality of atmospheric air
- ❖ Protection of beach and quality of waters
- ❖ Collaboration with institutions of region to preserve the natural beauty of the area.
- ❖ Training and awareness of hotel staff in order to actively participate in the environmental management system.
- ❖ Informing guests about the hotels' environmental actions, with the aim of encouraging their active participation
- ❖ Achieving a safe and sustainable environment for our community, future generations, and ourselves.

To achieve our goals, in cooperation with our staff and our customers:

➤ We save water.

We gradually reduce the flows in all taps. We educate customers on ways they can save water. We inform-educate staff on water conservation.

➤ We save electricity.

We are gradually changing all lamps to LEDs. We are installing motion detection sensors in common areas. We educate customers about ways they can save energy. We inform-educate staff about energy saving. We

expand the solar field. We thermally insulate the buildings, in order to reduce the use of air conditioners.

➤ We protect nature.

We keep our chemicals in a safe place. We maintain our facilities to prevent any spills, and in case of a leak, we install detection systems for timely repair.

➤ We use more technology-we reduce printing.

We are placing computers in more parts of the hotel so that communication is done by mail. We are installing fault logging software to reduce printouts and resolve faults immediately. We are replacing printers with printers with double-sided printing capability. We eliminate paper customer satisfaction questionnaires, and use an online application to collect questionnaires.

➤ We recycle.

We place recycling bins in public areas and rooms. We recycle batteries, printer ink, cooking oils, paper, plastic, aluminum and electronic appliances.

We are committed to creating an "environmental culture" in the operation of our business by promoting our policy to all our customers, employees and partners.